

Data Protection

We welcome your interest in Fresenius Kabi Oncology Limited (“Fresenius Kabi”). Protecting the personal data of our patients, healthcare professionals, suppliers, customers and other business contacts is important to us. As a global healthcare company in the digital age, data forms a cornerstone and enabler of our worldwide business. With data being one of our key assets we need to ensure that it is appropriately handled and protected.

We would like to provide you with the relevant information on how our organization incorporates data protection into its operations. With this we aim to ensure compliance and provide transparency and trust. You will also find information on how to execute your rights as a patient, healthcare professional, supplier, customer or website user.

The security of your data is important to us and we have made significant effort to ensure that your personal information is respected and protected.

1. Our Approach to Protect Your Privacy

Our Data Privacy Organization

Fresenius Kabi operates a central data protection center of competence. This center has set up a data protection management framework in alignment with **ISO 29100** (privacy framework for the protection of personally identifiable information). The competence center aims to implement a harmonized and consistent way of processing personal data across all Fresenius Kabi entities. It sets the policies, procedures and standards for data protection and provides tools and processes for the employees as well as training and awareness material. Furthermore, this center provides expertise on all data protection topics.

Our data protection and security policies, associated procedures as well as our guidelines for processing personal data aim to create a uniform and basic level of adequate data protection across all Fresenius Kabi entities.

Our local data privacy advisors at the various Fresenius Kabi legal entities support local management in their compliance efforts. They do this by executing risk and compliance assessments for the different data processing activities. With these assessments we aim to integrate data protection requirements into the design of a process or a system.

Our internal IT service provider, Fresenius Netcare, has implemented a certified management system for information security according to **ISO 27001** in order to provide high security standards for data center. Our Global Cybersecurity Emergency Response Team (CERT) identifies, evaluates and responds to security incidents and acts as a central contact point for security-related topics.

The monitoring of our data protection compliance efforts is overseen by our **Local Data Protection Advisor** i.e. presently Mr. Shailesh Kumar, who can be reached at Shailesh.kumar@fresenius-kabi.com

Our Data Protection Policy

Our data protection policy sets out the requirements for our employees when collecting and processing personal data. It includes that all processing activities that are introduced are subject to a risk and compliance assessment process.

In these assessments we ensure that all relevant data protection principles have been taken into consideration within the design. In certain cases, a data protection impact assessment might be necessary before starting the respective processing activity.

We register the data processing activities within Fresenius Kabi in the "Records of Processing Activities". This register contains essential information to comply with the data protection laws.

2. Transparency on our Data Processing Activities

If you interact with us, e.g. as a patient, healthcare professional, supplier, customer or website user, we collect and use your personal data. In the data protection statements below, we explain how we collect and use your data in these different contexts.

Business Contacts (Vendor, Client, interested business contact)

As our Business Contact, we mostly collect and use your personal data in order to prepare, fulfil or perform an agreement or contract with you or with your organization for the provision of products and services. This includes:

- the evaluation of our relationship with the company you work for (business partner evaluation), and

- the fulfilment of compliance requirements such as business partner due diligence, sanction list screening and money laundering laws.

In our **data protection statement for business contacts** you will find further details.

Healthcare Professionals

If you are a healthcare professional we mostly collect and use your data to send you product and service related information and to assess whether you are a suitable contact for specific business needs, e.g. when we look for an expert in a certain field or for a specific product.

In our **data protection statement for healthcare professionals** you will find further details.

Website Users

If you are using our website, we also collect data about you. How and why we do that is stated in our **data protection statement for website visitors**.

Data protection information for individuals visiting our website

As a visitor of our websites, Fresenius Kabi Oncology Limited ("we") will collect and use certain personal data from you.

The below data protection statement informs you about the processing of personal data when visiting our website.

We also inform you that our websites include links to external sites which are not covered by this data protection statement. Also, some of our Fresenius Kabi subsidiaries' local websites provide data protection statements that may differ from this data protection statement. Your visit to such websites is subject to the respective data protection statement of this website.

Data protection information for commercial prospects, clients, vendors and interested business contacts

As a valued commercial prospect, client, vendor, interested business contact or otherwise representative of an organization we interact with (business contact), Fresenius Kabi Oncology Limited (“we”) will collect and use certain personal data from you.

The below data protection statement informs you about the processing of personal data in connection with your relationship with us as business contact.

Data protection information for healthcare professionals providing a service or otherwise interacting with us

As a healthcare professional (HCP) providing a service or otherwise interacting with Fresenius Kabi Oncology Limited (“we”), we will collect and use certain personal data from you.

The below data protection statement informs you about the processing of personal data in connection with your relationship with us as HCP.

Data Protection Statement

Why We Collect and Use Your Data

We collect and use your data for the following purposes:

- To validate, handle and respond to you based upon your inquiry or request
- To fulfil our compliance requirements under pharmacovigilance and medicines laws
- To make the website work for the device you use it on
- To provide the best possible service to you and enhance your user experience
- To optimize our website

What Data We Collect and How We Do That

We may collect and use your personal data in the following situations:

When visiting our website

We collect data of your visit to our site. We do this to present the website optimized to the device you are using and with all its functions or to store your preferences for your current or future browsing sessions.

We collect the following internet protocol data during your visits on our websites:

- the name of your service provider including IP address
- the website that directed you to our site
- the pages visited on our website
- your web browser type, and
- the date and length of your visit.

Your IP address will be used in a pseudonymized manner by deleting the last three digits. That way we are no longer able to directly identify you as an individual.

Information we collect by using cookies

We use cookies on our website. Cookies are small text files that are stored locally on your computer by your web browser.

You can refuse the use of certain cookies for this website. Please note that if you choose not to accept the use of cookies you may not be able to experience the full functionality of this website. If you choose to delete cookies, you may have to confirm certain dialogs once again.

Your cookie settings are always related to the web browser you are using, and the settings are of no effect if you use a different web browser upon your next use of this website. Alternatively, you can manage the settings of your web browser or on your mobile device. Here you can delete cookies at your own discretion at any time.

We use the following types of cookies:

Analytical cookies

Analytical cookies allow us to analyse the way the website is used. This enables us to optimize its performance and increase the user experience. Our website uses Google Analytic web tool and it's creating cookies. With this tool we track how often visitors use a page of our website, which pages visitors go to most often, and if they get error messages from our pages. Your IP address will be processed in a pseudonymized manner by deleting the last three figures. That way we are no longer able to directly identify you as an individual. The IP-address that is transmitted will not be merged with any other data collected by us. We will delete this data within three years.

Information you provide to us

We collect and process data you actively provided to us for instance when filling in online forms or when contacting us by other means of communication such as e-mail, telephone or mail. Such data includes:

- First and last name
- Gender
- Contact and address information (including address data, e-mail address, phone number, fax number)
- Country of residence
- Company
- Profession
- Type of request and possible further information for the purpose of responding to your inquiry

Legal Basis for Processing Your Data

We process your personal data on one or more of the following legal bases:

- You have given us your consent for the intended processing or international transfer of your personal data, (Art. 6.1 a and Art. 49.1 a GDPR). This is the case for cookies and when you activate the social plug-ins or where you provide data to us relating to a request to a Fresenius Kabi entity outside Europe
- The processing of your personal data is necessary for us in order to comply with a legal obligation we are subject to (Art. 6.1 c GDPR)

- The processing is necessary for purposes of the legitimate interests pursued by us or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data (Art. 6.1 f GDPR). These legitimate interests are:
- the establishment, exercise or defence of legal claims
- to provide information on our products and service via a working and optimized website.

How Long We Retain Your Data

Your contact details will be stored for up to six months after the inquiry has been completed unless legal obligation exists to retain data for a longer duration.

Information collected via cookies will be stored as long as the cookie is valid as explained above.

Requests, Inquiries and Complaints

Depending on the situation you have certain rights regarding your personal data. You have the right to:

- Request access to your personal data
- Request rectification of your personal data
- Request erasure of your personal data
- Request the restriction of processing of your personal data
- Data portability
- Object on grounds specific to your situation

You can exercise these rights online by using the [Query Form](#) and select the subject as Data Protection.

You also have the right to lodge a complaint with our local data protection advisor or the supervisory authority.

Local Data Protection Adviser:

Fresenius Kabi Oncology Limited
Local Data Protection Advisor
Plot No. 11, Echelon Institutional Area, Sector 32, Gurugram, Haryana - 122001
(India)
E-mail: Shailesh.kumar@fresenius-kabi.com

Data Protection Authority:

The Hessian Commissioner for Data Protection and Freedom of Information
Press and public relations
Gustav-Stresemann-Ring 1
65189 Wiesbaden

Further Information for Specific Situations**Requirements to provide personal data**

Your personal data is required to make the website accessible to you and to be able to follow up on your inquiry.

If you do not provide your personal data, the website will not work, and we may not be able to respond to or properly process your request.

Changes to this data protection statement

As our collection and use of your data may change over time, we may also modify this data protection statement to always correctly reflect our data processing practices. We encourage you to review it from time to time.

Controller & Contact

The controller and responsible entity for processing of personal data is:

Fresenius Kabi Oncology Limited
Plot No. 11, Echelon Institutional Area,
Sector 32, Gurugram, Haryana - 122001
India.

For Contact details, refer link below: [Contact](#)

3. Obtain Insight and Manage Your Data

By using our data protection [Query Form](#) you can request information regarding the processing of your personal data including but not limited to the origin and recipients of your data and the purposes of the processing. You can also request to have access to your data or to object to the processing of your data. If your personal data are incorrect, incomplete or not processed in compliance with applicable law, you have the right to have this data rectified, deleted or blocked. Furthermore, you can in certain cases, also ask to directly transfer them to another organization (portability).

If you submit a request, our data protection organization may contact you for additional information to confirm your identity and to ensure rapid clarification of your question. We provide information free of charge unless requests are manifestly unfounded or excessive. In that case we may charge a fee.

We aspire to answer your request within four weeks. We reserve the right to extend the period within the scope of the admissibility by law and will inform you if this is the case. Please do not inquire about your processing status.